

VI-SPDAT Features & Benefits/Learnings

Features	Benefits/Learnings
Free, off the shelf, simple to use survey which captures basic numeric data for analysis	<p>No initial investment cost; tool and database is free of charge to 500 Lives 500 Homes partners</p> <p>Easy and fast to train staff and integrate into existing practice</p> <p>Frees up the support workers time for engagement work when used by intake staff</p> <p>Can be used in conjunction with QHIP and other tools</p>
Person centred questionnaire	<p>Focuses on the need of the person or family</p> <p>Not subject to the varying skill level of individual workers</p> <p>Frees up the time of support workers to direct their skills and experience to more complex advocacy work</p>
Identifies vulnerability (Vulnerability Index)	<p>Quickly identifies any areas of concern and risks of mortality</p> <p>Reduces risk of health and other issues becoming worse</p> <p>Ensures meeting duty of care requirement</p>
Questions are targeted to cover specific areas for service e.g. history of housing and homelessness, risks, socialisation and daily functioning, wellness, family unit	<p>Highlights quickly where areas of support are required</p> <p>Speeds up the engagement process for support workers</p> <p>Takes the guesswork and problem solving out of the screening process</p> <p>Enables support worker to make informed referrals much sooner within the engagement process</p>
Acuity score for each individual	<p>Uses an acuity scale from low to high to give an objective assessment of which type of housing and support is most appropriate for a person or family</p> <p>Informs case management, helps with planning and referrals</p> <p>Able to prevent people from entering the support system if they don't need it</p>
Identifies the type of housing is likely to be most suitable	<p>Individuals and families are better matched to suitable housing solutions</p> <p>Significant increase in success with maintaining tenancies</p>
Identifies the duration of support required	<p>Ensures resources are allocated in the most effective way and targeted to better help the person</p> <p>High rate of success to remain in housing and reduce the cycle of homelessness</p>

Features	Benefits/Learnings
Evidence-based triage tool	<p>Housing allocated based on need and so a significantly higher rate of housing placements being suitable and successful</p> <p>Identifies level and duration of support required</p> <p>Highlights the most urgent cases and complex cases to work with when the appropriate housing and support is available</p> <p>Identifies the most straight forward cases to resolve quickly</p>
Register of individuals and families and overall housing and support needs	<p>Identifies gaps of where there is insufficient housing and support available in the sector</p> <p>Provides evidence to be able to advocate to fill these gaps</p>
Informs resource allocation across sector	<p>Better alignment of housing and support resources to needs – over and under-servicing is minimised</p> <p>Clarity of roles and functions across sector</p> <p>Clear of what can and can't deliver and who to refer to</p> <p>Reduces cycles of homelessness</p> <p>Informs process to give good outcome</p> <p>Higher guarantee of success to remain in housing</p>
Data can be used by all sectors as not service specific	<p>Bridges all services and sectors</p> <p>Enables quicker and easier communication between organisations – all singing from same hymn sheets</p> <p>All using the same data reduces the likelihood that different services providing same service to same people</p>